

Terms and Conditions of “Chronothek Uhrenhandels GmbH”

The following terms and conditions are subject of each contract placed between the client and the enterprise “Chronothek Uhrenhandels GmbH”. The terms and conditions can be simply applied or downloaded by all our clients.

1. Legal Form

„Chronothek Uhrenhandels GmbH “is a registered enterprise under the number of the commercial register FN 194549 b at the Commercial Court Vienna. The owners are Mr. Rudolf Haider and Dr. Thomas Grill.

2. Address

The address is as follows: Chronothek Uhrenhandels GmbH, Braeunerstrasse 8, 1010 Vienna/Austria.

3. Conclusion of the Contract

You have to order one of the offered watches or any other type of merchandise to conclude a contract between yourself and “Chronothek Uhrenhandels GmbH”. Within 3 working days a written confirmation by the “Chronothek” containing the features of the watch such as name, description, price etc. will finally conclude the contract. The confirmation will be sent via mail, fax or email.

4. Open offers on our website

Generally, the watches that are offered on our website are exclusive and unique timepieces. We do the utmost to update our website as quickly as possible. Due to a possible time, span between ordering and updating the website an ordered timepiece can be sold in the meantime. Therefore, we have to keep all our offers open. A conclusion of contract is placed only after the receipt of our confirmation of order.

5. Shipment

The fees for shipping, packaging and insurance must be paid by the recipient. The costs for shipping and packaging are as follows:

inside Austria:

€ 30,- for a merchandise value of up to € 15.000,-

€ 60,- for a merchandise value of up to € 70.000,-

Inside EU:

€ 50,- for a merchandise value of up to € 7.500,-

€ 80,- for a merchandise value of up to € 40.000,-

Shipping is insured, the insurance is calculated from the price of sale and adds up to 1% of the merchandise value.

Shipping to locations outside of the EU will be calculated separately by arrangement.

6. Payment

With our confirmation of order the billing will take place. Only after having received your payment on our bank account we are ready for shipment. Ordered merchandise remains under the property of “Chronothek Uhrenhandels GmbH” unless full payment has been made.

7. Sale or return

After receipt of merchandise all clients of "Chronothek Uhrenhandels GmbH" have a full return policy within a time span of 14 days. This unrestricted right of return replaces the right of withdrawal. You are not obliged to mention any reason for the return. To keep the term you should return the merchandise in time to the following address "Chronothek Uhrenhandels GmbH, Braeunerstrasse 8, 1010 Wien". Please note that you have to return the merchandise in the same condition as we carried out the shipment to your address before. Please keep in mind to cover the return by insurance sufficiently. The costs for return and coverage are for client's account.

8. Liability for defects

We guarantee that all our sold watches are free of defects within legal requirements. Thereafter, a thing is free of defects, if it lends itself to the use provided, or if it is suitable for ordinary use and has a quality common to things of the same kind and which the buyer uses, according to the nature of the product.

Warranty claims of the buyer lapse in one year, calculated from receipt of the watch.

If a defect occurs, the client's claim consists in repair of deficiencies at first. Due to the fact of used and therefore unique valuable watches, the client cannot claim compensation delivery. If the repair of deficiencies fails or is refused by the seller, the client is entitled to claim abatement of the purchase price or withdrawal of the contract.

9. Disclaimer for External Websites

„Chronothek Uhrenhandels GmbH“ is not responsible for the contents of external websites even if they are linked to the own web presence.